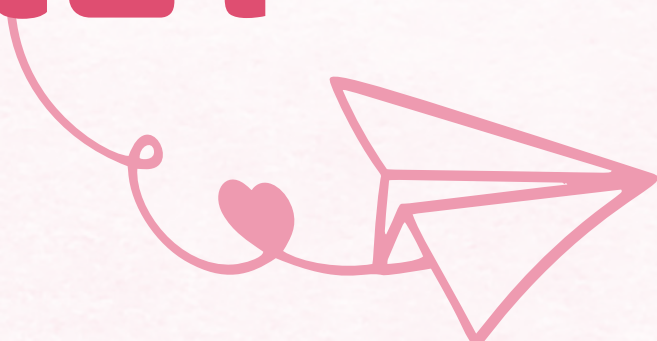




ROMANCE FRAUD

PROTECT YOUR HEART & YOUR MONEY



What Is It?

Romance Fraud involves deceiving someone into a fictitious relationship, often online, to gain their trust and exploit them for money.



The How?

Victims are manipulated through emotional connections. Criminals use fake photos, complex profiles and stories to trick victims - leading to significant financial loss and emotional distress.

Protect Yourself

If you're new in a relationship or have met someone online, never send money - no matter how urgent they make it sound.

Check the person's images using Google image search to see if they've been stolen from or used elsewhere.

Speak to trusted loved ones about your relationship to get a second opinion. Be wary of anyone you meet online that doesn't want you telling others about your relationship.



FRAUD



**CONTACT REPORT FRAUD ON 0300
123 2040 IF YOU'VE BEEN A VICTIM**



COURIER FRAUD

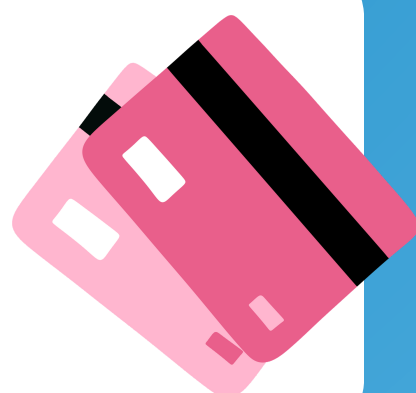


WHAT IS IT?

Criminals calling pretending to be a police officer, bank official or figure of authority to scam people out of money.

SIGNS TO SPOT

No bank or police official will ask you to withdraw or transfer money. Nor will they come to your house to collect money or bank cards.



TAKE A MINUTE

Criminals will try to rush you and pressure you to act. Take a minute, hang up, call your bank or police on a trusted number and check authenticity before acting.

TACTICS

Criminals can be very convincing and make it seem like they're legitimate officials trying to help.



WHAT TO DO?

If you have suspicions, hang up and call them back on a trusted number from a website or bank statement. If you're a victim report it to Report Fraud and your bank immediately.



SCAM CALLERS

UNDERSTANDING THE BASICS

Scams are getting more and more complex as technology develops. AI and apps like voice changers and scramblers enable criminals with the tools to execute complex fraud operations. Here's a handy guide to help you understand when to hang up or hit that ignore call button.

TYPES OF SCAM CALLS

- * **Imposter** – Scammers pretend to be a loved one, police or bank official needing money for bail, investigations or fines.
- * **Prizes** – Victims are told they won a prize but must pay fees upfront to receive it.
- * **Tech support** – Scammers claim your computer has a virus or security issue and request remote access or payment for fake services.
- * **Telecom/WiFi** – Scammers impersonate telecom authorities or WiFi providers claiming your networks have been involved in fraud and a payment must be made to be put back online.
- * **Phishing** – Scammers trying to get personal details from you such as passwords and account numbers to gain access to accounts.



WARNING SIGNS

Requests for immediate payments or any type of pressure to act quickly.

Threats of arrests, fines, or service suspensions if you don't comply immediately.

Caller ID spoofing – not all numbers that appear trusted are. Hang up and call back on an official number.

Pressure to provide personal or financial information over the phone – bank or police officials will never do this.

WHAT TO DO IF YOU'RE A VICTIM

Contact Report Fraud, even if you haven't fallen victim, this can help ensure it is recorded and police can act. By doing this you can help prevent others from becoming victims.



Contact Report Fraud on 0300 123 2040

DOORSTEP SCAMS ARE NO JOKE



SIGNS TO SPOT

- Trades workers knocking on your door offering reduced prices for jobs due to left over materials or offers on services. They'll make you feel like you're getting a good deal.
- Pressure to act quickly as they have other jobs ongoing or other people interested in their services.

PROTECT YOURSELF

- Sign up to the Priority Services Register (OFGEM)
- Secure doors and windows
- Use signs, stickers, and CCTV
- Take photos and check ID
- Check the Trader on a recognised website such as Which?
- Use the Friends Against Scams website
- to get support and further guidance



**CONTACT REPORT FRAUD ON 0300 123
2040 IF YOU'VE BEEN A VICTIM**